

SEP 16 2021

PUBLIC SERVICE
COMMISSION

Ky PUBLIC SERVICE COMMISSION

DEAR EXECUTIVE DIRECTOR,

I WOULD LIKE AN ITEMIZED LIST OF ALL THE UPKEEP AND/OR IMPROVEMENTS CONTRIBUTED TO THE CENTER RIDGE WATER #3 IN HAMLIN/NEW CONCORD KY BY BLUE GRASS WATER. IF MY WATER RATES HAVE GONE UP 300 PLUS PERCENT I DEFINATELY WANT TO KNOW SPECIFICALLY WHAT I'M GETTING NOW I WASN'T GETTING IN 2020? NOT GENERAL WHICH CONSISTS OF NUMEROUS WATER SYSTEMS BUT CENTER RIDGE #3 ONLY. BLUE GRASS SUPPLIES THIS SMALL SUBDIVISION WITH ONE COMMUNITY WATER. NOTHING ELSE AND WE DON'T EVEN GET THAT WITH A POWER OUTAGE. I HAVE TO KEEP CONTAINERS OF WATER ON HAND FOR FLUSHING THE TOILET AND BOTTLED WATER FOR MY OWN USE WHEN THE POWER IS OFF.

WITH THE PANDEMIC STILL GOING ON AND INFLATION SPIRALING OUT OF CONTROL BECAUSE OF OUR "GREAT WHITE LEADER" BIDEN "YOU SPRING A 300 PERCENT WATER INCREASE ON US SENIORS! CONGRATULATIONS" YOU'VE MADE BLUE GRASS WATER VERY, VERY HAPPY! HOW MANY PLUMBING CONTRACTORS ARE ON YOUR COMMISSION WHO EVEN KNOWS WHAT IS NECESSARY AND WHAT ISN'T WHEN IT COMES TO UP GRADING A WATER SYSTEM? HOW ARE WE SUPPOSED TO KNOW HOW SAFE OUR DRINKING ^{WATER} WAS OR STILL IS FOR THAT MATTER?

I CAN TELL YOU THIS, EVERYONE I'VE TALKED TO IS REALLY PISSED OVER THE RIDICULOUS RATE HIKE! A PROBLEM WITH OUR SEPTIC SYSTEM CONCERNS BLUE GRASS WATER NONE AT ALL. NO SEWERS OUT HERE, NO WATER TREATMENT FACILITY AND NO NEED FOR ANY SORT OF REPLACEMENT PARTS TO KEEP THEM UP GRADED, BECAUSE WE DON'T HAVE THEM! MY BIGGEST CONCERN IS BLUE GRASS WATER OUT OF

ST. LOUIS IS USING OUR SMALL COMMUNITY TO UP GRADE ^{THEIR} OTHER SYSTEMS. WHAT HAVE THEY DONE OUT HERE TO IMPROVE OUR SYSTEM BESIDE CHECKING WATER QUALITY? NOT SURE THEY EVEN DO THAT BUT THEY SAY THEY DO.

THAT WHY I WANT AN ITEMIZED LIST OF REPAIRS AND OR UPGRADES TO CENTER RIDGE WATER #3 TO SHOW ME EXACTLY HOW MUCH MONEY BLUE GRASS HAS SPENT ON OUR SPECIFIC WATER SYSTEM. I WANT TO UNDERSTAND WHY KY. PUBLIC SERVICE COMMISSION GRANTED THEM A 300 PLUS INCREASE AND NOW BLUE GRASS WATER QUANTIFIED THEIR REQUEST FOR EACH WATER SYSTEM INDIVIDUALLY AND NOT AS A COLLECTIVE COMPANY.

IS IT SAFE FOR ME TO SAY ONE COMPANY STANDING ALONE DOESN'T QUALIFY FOR A 300 PLUS PERCENT INCREASE BUT USING ALL BLUE GRASS SYSTEMS COMBINED AS ONE DOES? THATS EXACTLY WHAT IT BOILS DOWN TO ISN'T IT?

THANK YOU FOR YOUR TIME TO READ THIS LETTER OR MAYBE NO ONE DID, I DON'T KNOW, BUT IT MADE ME FEEL LESS ANGRY AND USED TO PUT IT ALL DOWN ON PAPER.

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P.S. ONE SUGGESTION:

IN THE FUTURE TRY TO DO BETTER AND INVOLVE THE CUSTOMERS MORE TO GET MORE INPUT ON UP GRADES AT THEIR PARTICULAR WATER WORKS.